

Parent Satisfaction Survey Results 3-Year Comparison

1. Our school/site is clean, safe, and in good repair.

	2015	2016	2017	1 Yr. Difference
Agree	68.6%	70%	71.8%	1.8%
Disagree	23.7%	22%	24.0%	2.0%
No Opinion	7.6%	8%	4.3%	-3.7%

2. The adults at school do a good job of keeping my student physically and emotionally safe.

	2015	2016	2017	1 Yr. Difference
Agree	78.1%	82%	80.4%	-1.6%
Disagree	13.0%	10%	12.5%	2.5%
No Opinion	9.0%	8%	7.1%	-0.9%

3. I know the school's procedures in case of an emergency (e.g., earthquake, lockdown).

	2015	2016	2017	1 Yr. Difference
Agree	71.3%	68%	66.1%	-1.9%
Disagree	19.8%	22%	16.8%	-5.2%
No Opinion	8.9%	10%	17.1%	7.1%

4. My student has access to the technology (e.g., computers, printers, Internet) needed to support learning at school.

	2015	2016	2017	1 Yr. Difference
Agree	78.5%	78%	83.1%	5.1%
Disagree	13.8%	12%	9.7%	-2.3%
No Opinion	7.7%	10%	7.2%	-2.8%

5. I am aware of the skills and content (subject areas) my student is learning in school.

	2015	2016	2017	1 Yr. Difference
Agree	81.4%	85%	86.2%	1.2%
Disagree	14.5%	11%	10.5%	-0.5%
No Opinion	4.1%	4%	3.3%	-0.7%

6. The work assigned to my student at school is at the right level of challenge.

	2015	2016	2017	1 Yr. Difference
Agree	69%	71%	76.5%	5.5%
Disagree	24%	23%	19.9%	-3.1%
No Opinion	7%	6%	3.6%	-2.4%

7. Teachers assign the right amount and quality of homework.

	2015	2016	2017	1 Yr. Difference
Agree	63.7%	67%	70.0%	3.0%
Disagree	29.2%	26%	26.8%	0.8%
No Opinion	7.1%	7%	3.2%	-3.8%

8. The school communicates about my student's academic progress to me in an understandable and timely manner.

	2015	2016	2017	1 Yr. Difference
Agree	75.8%	82%	82.6%	0.6%
Disagree	19.1%	14%	15.2%	1.2%
No Opinion	5.1%	4%	2.2%	-1.8%

9. The school offers opportunities for me to be involved at times I am available.

	2015	2016	2017	1 Yr. Difference
Agree	75.5%	78%	79.4%	1.4%
Disagree	11.4%	10%	10.2%	0.2%
No Opinion	13.1%	12%	10.4%	-1.6%

10. I am well-informed by the school about when important meetings and events are scheduled.

	2015	2016	2017	1 Yr. Difference
Agree	86.3%	89%	89.6%	0.6%
Disagree	8.8%	7%	8.0%	1.0%
No Opinion	4.9%	4%	2.4%	-1.6%

11. When I present a concern at my student's school, I am satisfied with the staff's response. (2015 & 2016 only)

	2015	2016	Difference	2017
Agree	56.1%	57%	0.9%	<i>See new #11 below</i>
Disagree	22.0%	19%	-3.0%	<i>See new #11 below</i>
No Opinion	21.9%	24%	2.1%	<i>See new #11 below</i>

11. If I have presented a concern or conflict about bullying or harassment, I was satisfied with the school's response. (2017)

	2017 Baseline
Agree	28.4%
Disagree	8.2%
No Opinion	63.4%

12. My student is learning skills at school that will prepare him/her for life after graduation.

	2015	2016	2017	1 Yr. Difference
Agree	67.7%	69%	72.8%	3.8%
Disagree	16.4%	13%	13.8%	0.8%
No Opinion	15.9%	18%	13.4%	-4.6%

13. I am aware of the process to get my student more help if he or she is struggling to achieve or does not feel challenged.

	2015	2016	2017	1 Yr. Difference
Agree	56.8%	57%	59.1%	2.1%
Disagree	28.7%	26%	21.8%	-4.2%
No Opinion	14.4%	17%	19.2%	2.2%

14. My student's teachers teach in ways that make learning interesting.

	2015	2016	2017	1 Yr. Difference
Agree	60.5%	69%	71.6%	2.6%
Disagree	23.6%	19%	19.3%	0.3%
No Opinion	15.9%	12%	9.1%	-2.9%

15. When my student tells me about a typical school day, his or her comments are mostly positive.

	2015	2016	2017	1 Yr. Difference
Agree	70.6%	73%	78.4%	5.4%
Disagree	19.8%	17%	17.2%	0.2%
No Opinion	9.6%	10%	4.4%	-5.6%

16. The school effectively addresses issues related to attendance and discipline.

	2015	2016	2017	1 Yr. Difference
Agree	74.8%	77%	76.0%	-1.0%
Disagree	9%	5%	6.0%	1.0%
No Opinion	16.2%	18%	18.0%	0.0%

17. The school makes me feel respected and welcome when I visit. (2015 & 2016; Q#18 in 2017)

	2015	2016	2017	1 Yr. Difference
Agree	74.6%	76%	80.7%	4.7%
Disagree	13.1%	12%	11.8%	-0.2%
No Opinion	12.3%	12%	7.5%	-4.5%

18. Students have support for getting along with one another.

	2015	2016	Difference	2017
Agree	69.4%	74%	4.6%	<i>Discontinued</i>
Disagree	10.5%	7%	-3.5%	<i>Discontinued</i>
No Opinion	20.1%	19%	-1.1%	<i>Discontinued</i>

19. People of different cultures, religions, races, and beliefs get along well at this school.

	2015	2016	2017	1 Yr. Difference
Agree	79.3%	82%	83.4%	1.4%
Disagree	7.5%	5%	7.1%	2.1%
No Opinion	13.2%	13%	9.5%	-3.5%

20. When my student has trouble with a concept, the teachers work with my student until he or she understands. (2015 & 2016; Q#17 in 2017)

	2015	2016	2017	1 Yr. Difference
Agree	49.6%	52%	51.7%	-0.3%
Disagree	27.2%	23%	23.1%	0.1%
No Opinion	23.1%	25%	25.2%	0.2%

20. This school uses instructional materials & resources that reflect the varied backgrounds, cultures, or ethnicities of its students. (2017)

	2017 Baseline
Agree	65.3%
Disagree	8.4%
No Opinion	26.3%

21. Teachers have high expectations for all students including those with different styles and needs (e.g., English Learners, Special Education, students with 504 plans).

	2015	2016	2017	1 Yr. Difference
Agree	59.3%	58%	60.3%	2.3%
Disagree	11.6%	10%	8.3%	-1.7%
No Opinion	29.2%	32%	31.4%	-0.6%

22. My school offers a variety of engaging subject areas and/or courses for my student to enroll in. (2015 & 2016)

	2015	2016	Difference	2017
Agree	60.2%	61%	0.8%	<i>Discontinued</i>
Disagree	21.9%	21%	-0.9%	<i>Discontinued</i>
No Opinion	17.9%	18%	0.1%	<i>Discontinued</i>

22. This school encourages all students to enroll in challenging courses regardless of racial, ethnic, cultural or socio-economic backgrounds. (2017)

	2017 Baseline
Agree	56.9%
Disagree	11.8%
No Opinion	31.3%

23. This school provides sufficient counseling & social-emotional support services for students. (2017)

	2017 Baseline
Agree	45.4%
Disagree	13.9%
No Opinion	40.7%

